



Positive speeds achieved in network assurance

As part of the assurance process for delivery of the Superfast Swindon network, supplier UKB Networks undertake a series of static and mobile tests at each postcode they are providing the service to. This ensures that residents should receive download speeds of at least 24Mbps.

The assurance team have recently been testing the network across Swindon and received some interesting comments from residents who were intrigued as to what they were doing. "We regularly get asked about the testing," said Graham Currier, Networks Manager from UKB Networks. "When they realise we are testing the superfast broadband they are interested in seeing just how good the performance is. We've been to some very remote rural locations in the borough and been very pleased with the results achieved."



Acceptance testing in a remote area of Bishopstone

Relish wins top award

One of the Superfast Swindon resellers Relish recently won the prestigious Internet Service Providers Association (ISPA) award for the best consumer broadband service.

The judges said: "Relish offers a great and transparent service and the judges were impressed with their focus on a customer base often ignored by other providers."



connect

Visit www.superfastswindon.com to learn more about the project and to sign up for updates on when superfast broadband will be coming to your area.

Superfast Swindon, bringing Superfast Broadband to Swindon, Highworth, South Marston, Liddington, Wanborough, Bishopstone, Chiseldon, Wroughton, Castle Eaton and surrounding areas.



Superfast Swindon Newsletter - Issue 4

What is Superfast Swindon?

Superfast Swindon is a local initiative to bring superfast broadband, of at least 24Mbps download speeds, to over 19,500 Swindon homes and businesses. The project is based on the Government's efforts to deliver high speed broadband, particularly in rural areas where it supports local business growth, job creation and makes it easier to attract more investment and successfully compete with urban areas.

The Government's programme is managed by Broadband Delivery UK (BDUK), part of the Department for Culture, Media and Sport (DCMS).

Welcome

Welcome to our fourth Superfast Swindon newsletter, which will provide you with updates on the rollout of the network.

Over 7,000 homes across the Borough who previously suffered very poor broadband speeds are now able to access the Superfast Swindon service and our roll out will continue across the Borough in the coming months.

I am particularly pleased to see we have recently launched the service in Bishopstone and Wroughton and we have received very positive reports about the performance of the network to date.



Councillor Toby Elliott, Swindon Borough Council's Cabinet Member responsible for superfast broadband.

"Now we can get speeds of 60 plus Mbps. We can click and the response is instantaneous, the difference is staggering really.

"We had looked at getting fibre, but the cost was just too prohibitive. The ease of the wireless service was tremendous and it has been incredibly reliable so far."

'I can download as much HD TV as I like'

Having a fast, reliable broadband service is a must for most families. So when Superfast Swindon set up a trial for its superfast broadband service in Chiseldon the Thompsons were understandably keen to get involved.



Steve Thompson used his old BT service to download Sky HD content, while his son relied on the internet to play games. Neither of them were in the fast lane in terms of their internet speeds, but all that has changed now they have access to the new Superfast Swindon broadband service.

Steve explained: "I was with BT for years and years and I was getting speeds of maybe 6 or 7Mbps, which was okay but it was a bit of a problem if you wanted to download HD from the Sky box. You would sometimes have to start downloading it the day before!

"We were very interested to take part in the superfast broadband trial and it has been fast – at least two or three times as fast."

In fact, Steve has been receiving broadband speeds of up to 48Mbps. "It is a significant improvement," said Steve. "My son can now do his online gaming and I can download as much HD TV as I like. The service is easy to install and when we have had issues with the service, the response from the customer service team has been very good."

latest news



Operation Superfast a success

It provides cutting edge medical equipment to hospitals and surgeons across the country helping to transform the lives of patients. Despite being at the forefront of regenerative medicine, Joint Operations (UK), based in Anchor Business Centre, Blagrove, found itself lagging behind in the digital stakes.

Broadband speeds of between 2 and 3Mbps meant computers ground to a halt, especially when all of its employees wanted to access the cloud-based IT sales and logistics system at the same time.

But now everything has changed, for the firm has been connected to Superfast Swindon's wireless broadband network.

"There were times when we would just be sitting at our desks waiting for the screen to refresh," explained Joint Operation's Stuart King. "We would try to process our orders and then everything would grind to a halt.